



# On the Water Front

May 2018 | A Message from John Balliew, P.E., President/CEO

## EPWater moves to replace historic Jackson tank

El Paso Water recently took the first steps toward replacing the Jackson groundwater storage tank, which has long graced the hills of the Franklin Mountains above Robinson Avenue in the Kern Place and Sierra Crest subdivisions. The utility bid farewell to one of its oldest water tanks, with the May 17 demolition of the Jackson Reservoir.

We are well aware that construction of the new tank will pose a challenge because it sits in the heart of a residential community. We empathize with construction-weary residents who have endured recent rounds of projects in the area.

Built in the 1920s, the Jackson tank became a valuable source of water for the community by providing added water storage. However, after nearly a century of service and many rehabilitations, recent assessments determined the tank was beyond repair. Replacing it will allow us to restore the original water storage capacity and improve system reliability for homes and businesses in the area.

### What's next

The utility is constructing a new 3-million-gallon concrete water storage tank, pump station and storage building, which carries a price tag of \$4.6 million.

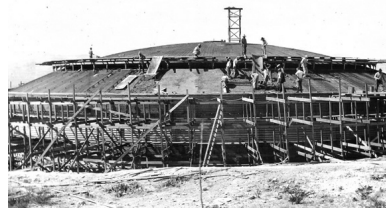
The new tank will have a modern look, and the grounds will feature aesthetic improvements, such as a new rock wall with wrought iron detail, water-smart plants and a newly paved access road to be shared with neighbors. We look forward to the completion of the project in Summer of 2019.

We are committed to being good neighbors throughout the construction process. We are taking measures to reduce onsite dust, noise and traffic impacts. Crews have rerouted water lines to ensure water reliability. We're introducing regular email notifications and we will provide regular updates to neighborhood association meetings.

We appreciate your patience as we embark on this major project. Customer service remains at the forefront of our mission to provide vital services to the surrounding community. Please be assured we are working as efficiently as possible to minimize impacts to nearby residents.



Jackson Reservoir demolition



Jackson Reservoir built in 1920



Rendering of new Jackson Reservoir

